



Eton Travel is the trading name of Eton Travel Agency Limited with branch offices at:

104/105 High Street
Eton, Windsor
Berkshire SL4 6AF

10/12 Denmark Street
Wokingham
Berkshire RG40 2BB

Specialist Sales Department
Tel: +44 (0) 1753 671737
Fax: +44 (0) 1753 674397
specialistsales@eton-travel.co.uk
www.etontravel.com



Travel
Services





Overbooking of flights

Airline flights may be overbooked, and there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for a payment of the airline's choosing. If there are not enough volunteers, the airline will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, persons denied boarding involuntarily are entitled to the same boarding priorities as persons denied boarding voluntarily. Boarding priorities are available at all airports.

Cabin baggage- important notice

For security and safety reasons only one piece of hand baggage, which must not be larger than 20"x15"x10", will normally be allowed in the cabin. The following additional items are also allowed:
One small size of handbag/purse
One coat or one cape or one blanket
One umbrella or one walking stick
One pair of crutches

Notice of Government and airport required taxes, fees and charges

This notice of the taxes, fees and charges which are imposed on air passengers is intended to inform you of the charges which you may be required to pay in connection with your flight. It is important that you understand the charges which you may be required to pay in connection with your flight. It is important that you understand the charges which you may be required to pay in connection with your flight.

PASSENGER RECEIPT AND BAGGAGE CHECK

ETKT 4074 G
BRITISH AIRWAYS 12JAN04
KLINKER/CMR
PASSENGER RECEIPT 1 of 1
SITI GB
GDSL 7 715CR 715CR
31286140
LHR T1
SA 554 J12JUN JFLHT
PRAGUE
SA 857 J14JUN JFLHT
LHR

NOT VALID FOR TRANSPORTATION

THIS IS YOUR RECEIPT

NOT ALL FOR

Specialist Sales



"I have no hesitation in recommending Eton Travel and I am confident that they will supply a high standard of travel service to your company" - Angela Hart, Reflex Event Management

"I view Eton Travel as my air travel partner. Having been involved in the conference & incentive industry for many years I consider it vital that my client's air travel is managed by a company who not only understand group travel but also offer continual support" - Caroline Flood, The MG Consultancy

"In our opinion Eton Travel are unparalleled in their knowledge of air travel logistics for any group travel movement and we would have absolutely no hesitation in recommending their services to any of our clients" - Nikki Rebeck, The Representation Company

"I am often asked by our clients to recommend an agency who can provide airline tickets. Without hesitation, I always recommend Chris Klinker and his team as they always offer the most competitive prices, and their professionalism is second to none" - Janice Grant, Director of Sales and Marketing Europe for Omar's Destination Services (Turkey), and Portugal Travel Team (Portugal).

Working together as one

At Eton Travel Specialist Sales we understand that when deciding on your company's or your client's group or individual travel arrangements the process can become unnecessarily complicated. For over 12 years our commitment has been to become your air travel partner and to provide an airline ticketing facility to companies who have a demand for air travel. We believe that we have succeeded in making our booking procedure simple and yet tailored to meet individual needs. We realise the importance of getting it right and our team of experienced staff offers expert knowledge and advice, ensuring that a courteous service is always delivered with efficiency, consistency and accuracy whilst remaining cost effective.

No two companies operate in exactly the same way and at Eton Travel we recognise the importance of working side by side with you. Together we can achieve a travel policy which meets your needs, thereby improving awareness within a rapidly changing industry.

As one of the leading independent travel agencies in the Thames Valley, Eton Travel is proud of its reputation and rightly so. Wherever your business takes you, depend on us to get you there with the minimum of fuss.

Eton Travel, ATOL protected and IATA accredited

Competitive airfares for group & individual travellers



Airfares for Group & Individual Travellers

Our aim is to always offer competitive airfares, which we achieve as a result of our working relationship with the majority of the world's airlines. This includes scheduled, low cost and charter airlines as well as exclusive chartered aircraft. All group fares are negotiated in all classes of travel according to your specific request.

Ability to offer scheduled, low cost and charter airfares

Exclusive charter of aircrafts



Site Inspection Airfares

Eton Travel realise that on certain occasions when booking group flights it may be necessary to visit a destination prior to an event. We will approach airlines on your behalf to negotiate a discounted airfare, subject to flight availability.

Negotiated site inspection airfares

Private check-in desks, seat allocation and special meal requests



Auxiliary Travel Related Services

We recognise that travel is more than purchasing airline tickets and, with this in mind, our service includes;

- Organisation of private check-in desks for group travel
- Aircraft seat allocation
- Special dietary meals
- Access to airport lounges both in the UK and Overseas
- Airport parking throughout Great Britain

Auxiliary services, such as access to airport lounges & airport parking

Continental & British rail



Continental & British Rail

When organising events within Great Britain or Overseas we are aware that you may require rail tickets. Eton Travel are one of a limited number of travel companies able to offer British Rail, Eurostar and Continental Rail tickets.

Management reporting

Experienced & knowledgeable team of staff



Out of Hours Service

We recognise that fast, efficient and courteous service is of great importance to the traveller. Together with our 'Out of Hours' service, we can provide assistance 24 hours a day, 7 days a week, 365 days of the year in accordance with your company travel policy. The 24 hour service can help you change or cancel existing airline bookings, make new reservations (where authorised), arrange for tickets on departure, when necessary and assist with all travel related enquiries.



Technology

In an ever-changing industry, Eton Travel continues to invest a great deal of time and money in the implementation of the very latest technology. In recent years we have ensured our internal and client access software is both efficient and secure. All staff have instant access to Galileo, our computer reservation system, an exclusive consolidated airfare base and the internet. Please visit our website at www.etontravel.com where we have introduced a secure on-line booking facility for individual travel.



Account Management

Every customer will have an account manager to help build a successful partnership. Your account manager will keep you fully informed of your booking, industry changes, travel alerts and supplier promotions which are appropriate to you. They will also be proactive in looking for potential deals through supplier relationships and introduce you to schemes, which could offer your company a benefit.

